(949) 307-9516 mike@mikebaas.org http://mikebaas.org References upon request

### **Skills Summary**

- **Technology Management:** Over a decade of experience managing teams of programmers and technicians, most always also as a hands-on participant. Extensive experience working as a liason across company departments in a technical and business advisory capacity.
- Programming: Expert Level in many high-level programming languages, especially object oriented Perl using standard Perl as well as Moose. Performed many web, database, reporting, data cleansing and ETL jobs on UNIX, Linux and Windows platforms.
- 4GL Programming: Over a decade of experience programming the IBM U2 Platform, most specifically with Prelude Advanced Distribution Software running on SB+.
- System Administration: Expert Level on UNIX, Linux and Windows. Installed and configured a number of systems, both server and desktop, from scratch.
- Databases: Experience with SQL databases like PostgreSQL, MySQL, Microsoft SQL Server and SQLite, as well as multivalue Unidata/Universe on the IBM U2 Platform.
- Web Development: Expert Level LAMP programmer, using both PHP and Perl extensively. Good with Javascript and AJAX on the frontend, as well as CSS. Expert Level at Apache HTTP Server administration and configuration, including mod\_perl.
- Business Intelligence: Some experience managing and customizing Tableau for SQL analytics, as well as MITS on multivalue systems.
- Network Analysis: Intermediate Level. Experience using Wireshark to troubleshoot network latency.
- **Miscellaneous:** Strong verbal and written communication skills, excellent troubleshooting and debugging skills, exceptional problem solving skills, and good teams skills.

# Technical Skills List

- **Programming Languages:** Perl, JavaScript, SQL, Unibasic, PHP, C, Objective-C, Python, ASP, Visual Basic, shell scripting
- Formats and Markup Languages: XML, HTML/DHTML, CSS, YAML, EDI, JSON
- Databases: MySQL, PostgreSQL, Microsoft SQL Server, SQLite, Unidata/Universe, Tableau, MITS
- System Administration: Linux/UNIX Slackware, Debian, Ubuntu, AIX 5L, Solaris 10 and RedHat. Windows 95/98/NT/2000/XP/Server 2003. Mac OS X. VMWare. Apache HTTP Server, Microsoft IIS. Spiceworks.
- **Hardware:** IBM RS/6000, Intel/AMD servers, IBM Thinkpads, NEC and FreeSwitch phone systems, Cisco networking

Programming/Software: LAMP database driven websites in both PHP and Perl, CGI scripts, Catalyst Web Framework, Moose, DBIx::Class, Template Toolkit, CPAN Modules, jQuery, mod\_perl, Mason, WWW::Mechanize, POE, PAMIE, RT Trouble Ticket System, Paypal IPN, Amazon S3, Google APIs (Calendar, Checkout, Contacts, Spreadsheets, Documents), IBM U2 Platform (Unidata, Universe, UniBasic, UniQuery, System Builder/SB+, SB Client), Git, CVS, Subversion, vi, vim, SQLYog, MyPHPAdmin, Cocoa, WinSCP, Iftp, Microsoft Office (Excel, Word, PowerPoint, Access), ActiveState Perl, Strawberry Perl, iptables, Snort, Wireshark, Net::Telnet, Windows Remote Desktop, TightVNC, Google Analytics, Greasemonkey, Firebug, LiveHTTPHeaders, NSIS

Methodologies: Structured Programming, Object-Oriented Programming

### Work Experience

### Southern California Vipassana Center

Volunteer Technical Lead

Twentynine Palms, CA
1/2014 - present

- Working as a volunteer for a worldwide meditation organization:
  - \* Ported campus maintenance database from Microsoft Access to a modern web platform
  - \* Upgraded wired and wireless network hardware, including extensive rewiring throughout campus
  - \* Built and administered a number of turnkey systems for audio/video presentations
  - \* Administered FreeSwitch phone system through campus

### Candela Corporation

Irvine, CA

Chief Technology Officer / Application Developer

2/2010 - 4/2014

- As Chief Technology Officer:
  - \* Managed a small IT staff to support 70+ employees in 3 different states, including programmers and technicians
  - \* Upgraded network infrastructure to Cisco Systems platform, improving network stability
  - \* Migrated critical business systems to colocation facility, leveraging offsite private cloud systems (VMWare) over fiber
  - \* Managed remote SB+ programmers and helped program and modify systems to improve business logic
  - \* Managed remote Perl programmers and helped programs systems to replicate Unidata to PostgreSQL in real-time
  - \* Managed NEC phone system, including integration to ERP system (Prelude ADS)
  - \* Oversaw upgrade of business intelligence (BI) systems from MITS to Tableau
  - \* Developed modifications for Spiceworks allowing for more flexibility in system administration and help desk management
  - \* Managed IT budget

#### - As Application Developer:

- \* Designed, developed and deployed a series of web dashboards that integrated with ERP system (Prelude ADS):
  - · Designed frontend templates with Template::Toolkit and jQuery
  - · Created object oriented code to model business objects using Moose
  - · Developed a Windows applet running a POE script that checked for user activity in ERP system and triggered actions in a web browser
  - · Helped optimize Unidata database replication to work in a realtime environment with 2 different middleware databases (MySQL and PostgreSQL) running concurrently

- \* Optimized MySQL and PostgreSQL to make queries from the dashboard work as fast as
- \* Optimized SQL calls using DBIx::Class and SQL::Abstract
- \* Created database relationships, indexes and database deployment scripts programatically using DBIx::Class

# Prosum Technology Services

El Segundo, CA

Contract Programmer

8/2010 - 8/2011

- Customized Perl code in RT trouble ticket system per client request
- Troubleshooting bugs in Perl code for modified RT trouble ticket system

Self-Employed Irvine, CA

*iPhone App Designer* 

8/2009 - 4/2011

- Designing an iPhone application for reading astrology charts
- Managed sales channel on iPhone App Store
- Learned Cocoa and Objective-C on Mac OS X
- Saved persistent data in a SQLite database
- Charts generated server-side with Perl CGI scripts and JSON
- Modified C code in open-source astrology chart generator Astrolog
- Designed table based UI from scratch

# Candela Corporation

Irvine, CA

Application Developer

4/2009 - 8/2009

- Designed, developed and deployed a new backend for Candela's e-commerce website:
  - \* Converted broken CMS platform to discrete CGI scripts for each unique page type
  - \* Designed a hybrid PHP/Perl script platform, allowing the choice of either language for each page
- Optimized database queries for e-commerce app
- Designed email based authentication system for website logins
- Enhanced front-end with Javascript and CSS modifications
- Created logic to export data out to a MySQL middleware database
- Designed DBIx::Class scheme mappings for middleware database
- Designed new web forms with HTML::FormFu featuring AJAX validation
- Designed a product cross-reference database using SQLite and CSV files
- Sanitized product data files provided by vendors for ETL using Perl
- Configured web server on DMZ and configured security
- Corrected gramatical errors and made copy suggestions

Undercover Costa Mesa, CA 6/2009 - 8/2009

Web Developer

- Converted website from static HTML pages to a custom template system using PHP

- Integrated web forms with Google Spreadsheets so that client could maintain booking information there
- Designed custom mailing list tools
- Deployed code via FTP using Perl scripts

### Southern Counties Express

Rancho Dominguez, CA 11/2008 - 12/2008

Application Developer

- Created a number of WWW::Mechanize scripts to automate tracking of freight containers from various port and shipping websites

- Integrated scripts with UniBasic programs

#### Tarsadia Hotels

Newport Beach, CA

ETL Application Developer

7/2008 - 9/2008

- Parsed complex screen outputs from a hotel reservation system using Perl
- Formatted data to be loaded into a database
- Created cron jobs to FTP data to another application server

### Prosum Technology Services

Irvine, CA

Contract Programmer

6/2008 - 7/2008

- Troubleshooting bugs in Perl code for modified RT trouble ticket system

### Candela Corporation

Irvine, CA

Application Developer

3/2007 - 2/2009

- Audited Candela's entire ERP system (Prelude ADS) for data bugs, including all aspects of order entry, purchasing, warehousing and accounting modules
- Proposed solutions and wrote specification for ERP programmers
- Designed system to cleanse and expand Candela's product database to include detailed product attributes and specs. This involved many different types of ETL transactions.
- Used WWW::Mechanize to scrape vendor websites. Skilled means were used to bypass complicated authentication schemes on these sites.
- Wrote terminal programs in Perl that allowed users to view and edit product data

# Orange County Yoga Studio

Lake Forest, CA

Web Application Developer

7/2007 - 9/2007

- Designed a student registration and accounting system for the yoga studio:
  - \* Used the Catalyst Framework as the development platform
  - \* Used SQLite in concert with DBIx::Class schemas for the database platform
  - \* Used Template Toolkit and jQuery for the front-end views
  - \* Wrote Perl scripts to enable batch creation of student, teacher and class records
- Converted website from static HTML pages to a custom template system using Mason and MySQL

# CallCommand / Autobytel

Irvine, CA

Web Application Developer

3/2007 - 4/2008

- Designed new interfaces and Modified in-house web application used to manage car dealership service notifications:
  - \* Designed Perl CGI scripts and Javascript driven front-end for configuring dealer notification schemes
  - \* Wrote SQL queries to interface with MySQL
  - \* Modified pre-existing Perl CGI scripts to include additional business rules
  - \* Modified ASP scripts for front-end web interface
- Parsed various data imports (flat files, XML) according to business rules supplied by third-party providers

Gridbyte

Laguna Niguel, CA

Network Analyst

2/2007 - 3/2007

- Troubleshooting network intermittency issues for a mid-sized engineering firm:
  - \* Configured Wireshark for packet analysis
  - \* Ran UNIX core tools in shell scripts and analysed output
  - \* Wrote custom Perl scripts to analyse tcp/udp traffic patterns
  - \* Parsed network monitoring logs using Perl

- Interfaced with various operating systems including Solaris 10, RedHat, Mac OS X, Windows 2000, Windows XP, and Cicso router software

Tarsadia Hotels Newport Beach, CA Application Developer 8/2006 - 7/2007

- Designed an application to interface with hotel registration data:
  - \* Interfaced with legacy terminal system using Net::Telnet
  - \* Parsed complex screen outputs from terminal using Perl
  - \* Formatted data to be loaded into a database
  - \* Created cron jobs to FTP data to another application server
- Automated download and parsing of Google Analytics data

### Independent Musician

Lake Forest, CA 11/2005 - 1/2007

Application Developer

- Wrote band performance scheduler and calendaring system in PHP
- Wrote mailing list tools in Perl
- Designed an extensive automation system for MySpace:
  - \* Leveraging WWW::Mechanize, created MySpace profile search system with database backend
  - \* Automated comment and message sending to profiles using Perl CGI scripts and Greasemonkey on Firefox
  - \* Built a Customer Relationship Management (CRM) system to track interactions
- Created a digital music download systems interfacing with Paypal IPN and Google Checkout for transactions
- Designed music website using PHP as the template system
- Booked gigs, played shows

**Self-Employed** Fremont, CA 2/2003 - present

Web Hosting

- Maintain a number of different websites for others on various Linux systems over the years

# **Candela Corporation**

Irvine, CA

Lead Programmer / Database Manager / System Administrator

07/2001 - 07/2005

- As Lead Developer:
  - \* Wrote custom applications for an ERP system (Prelude ADS) serving the lightbulb distribution industry:
    - · Designed and modified ERP System (Prelude ADS) and UniBasic programs to improve business processes
    - · Customization of CRM, Accounting, Inventory and Warehouse Management modules
    - · Worked with managers across all company departments to determine application design needs
  - \* Developed and maintained XML/EDI transaction systems, adding automated ordering and invoicing capabilities between vendors
  - \* Designed company intranet using ASP, Visual Basic and Unidata
  - \* Created Perl scripts for Web automation/screen scraping, primarily for product cost data and warehouse availability of products
  - \* Created Python scripts for client-side web browser automation
  - \* Wrote reports using SB+ Report Writer
  - \* Wrote systems to export data from Unidata out to Excel
  - \* Documented company procedures on all system modules
- As Database Manager:

- \* Optimized Unidata database using indexing and resizing tools
- As System Administrator:
  - \* Performed regular system backups and system maintenance tasks on a daily/weekly basis

### **Current Projects**

Family: Managing a household with three small children and an overworked wife

Tea: Regularly performing Chinese Tea Ceremony in the tradition of Tea Sage Hut in Miaoli, Taiwan

Meditation: Meditating every day since 2008!

### Education

St. John's College
B.A. Liberal Arts

Santa Fe, NM

8/1996 - 6/1999

- St. John's College is a four year liberal arts college known for its distinctive 'Great Books' curriculum.
- Mastered an interdisciplinary curriculum based on the Great Books of Western civilization. Analyzed source texts in the sciences and humanities. Wrote extensive essays and passed rigorous oral examinations. Presented and defended arguments in a seminar setting. Studied four years of philosophy, mathematics, and language, three years of laboratory sciences, and two years of music.